

READ THE LEGAL STUFF

Lowveld IT Solutions

The following Privacy Policy and Terms of Service (hereinafter referred to as “TOS”) apply to the Website Management service (hereinafter referred to as “the service”) offered by Lowveld IT Solutions (lowvelditsolutions.co.za) by Calvin Mattheus. The Privacy Policy and TOS herein describes the terms of using the service and how Lowveld IT Solutions collects and uses the personal information that you (hereinafter referred to as “the client”) provide in order to use the service.

Lowveld IT Solutions has the discretion to update this page at any time. The client is encouraged to frequently check this page for any changes. The client acknowledges and agrees that it is their responsibility to review this page periodically and become aware of modifications.

1. Privacy Policy

Lowveld IT Solutions collects personal identification information from the client in order to provide the service. The client may be asked for name, telephone number, email address, and physical address. Lowveld IT Solutions adopts appropriate data collection, storage and processing practices, and security measures to protect against unauthorized access, alteration, disclosure or destruction of the client’s personal information, username, password, transaction information, and stored data.

Lowveld IT Solutions does not sell, trade, or rent personal identification information to others. Lowveld IT Solutions may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers. Lowveld IT Solutions may use third party service providers to help operate the service or administer activities, such as sending out newsletters or surveys. Lowveld IT Solutions may share the client’s information with these third parties for those limited purposes.

The client may find advertising or other content that link to the websites and services of partners, suppliers, advertisers, sponsors, licensors and other third parties. Lowveld IT Solutions does not control the content or links that appear on these websites and is not responsible for the practices employed by websites linked to or from the service. In addition, these websites or services, including their content and links, may be constantly changing. These websites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to this website, is subject to that website’s own terms and policies.

2. Authorization

By subscribing to the service, the client is engaging Lowveld IT Solutions as an independent contractor for the specific purpose of creating, updating, and maintaining a website.

3. Response Time and Creation Completion

Lowveld IT Solutions will respond to all queries within 48 hours (weekdays) and 96 hours (weekends). The primary method of communication is email: lowvelditsolutions[at]outlook.com. Lowveld IT Solutions and the client must work together in order to complete the initial website creation in a timely manner. Lowveld IT Solutions agrees to work expeditiously to complete the website creation within 14 business days (excluding weekends), provided that all text and image content has been furnished by the client.

3. Assignment of Project

Lowveld IT Solutions reserves the right to assign subcontractors to this project to assist with website creation, updates and maintenance.

4. Legal Agreement

Lowveld IT Solutions does not warrant that the operation of the client's website will remain uninterrupted and error-free. In no event will Lowveld IT Solutions be held liable to the client or any third party for any damages, including any loss of profits, lost savings, interrupted service, or other incidental, consequential or special damages arising out of the use of, or the inability to use the website. If any provisions of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.

5. Website Content

Lowveld IT Solutions is not responsible for any content that the client submits to include on the client's website. Erroneously displayed information will be corrected within 48 hours of notification from the client.

6. Copyrights and Trademarks

The client represents to Lowveld IT Solutions and unconditionally guarantees that any element of text, graphics, photo's, designs, trademarks, or other intellectual property furnished to Lowveld IT Solutions for inclusion in the client's website are owned by the client, or that the client has permission from the rightful owners to each of these elements, and will hold harmless, protect, and defend Lowveld IT Solutions and any subcontractors for any claim or suit arising from the use of such elements furnished by the client.

7. Copyright to Assembled Work

Copyright to the finished assembled work produced by Lowveld IT Solutions is owned by Lowveld IT Solutions. Rights to graphics master files, website code, and computer programs used for creating the finished assembled website are specifically not transferred to the client and remain the property of Lowveld IT Solutions or their respective owners. Lowveld IT Solutions retains the right to place developed by Lowveld IT Solutions in text and/or graphic format, linked to the Lowveld IT Solutions website, at the bottom of each page contained in the client's website.

8. Server Access

Lowveld IT Solutions prohibits the client from directly modifying data on the client's website. Under no circumstances will the client be provided with direct server (FTP, SSH, CMS, etc.) access to modify website content. All modification and update requests can be sent to Lowveld IT Solutions by email.

9. Reference

Lowveld IT Solutions reserves the right to reference the client's website in any of its advertising or publicity. Lowveld IT Solutions reserves the right to display an image of the client's website in any of its advertising or publicity.

10. Payment

Payment on delivery. All payments must be made in cash.

11. Termination of Service

Lowveld IT Solutions reserves the right to deny new clients or terminate the service at any time, without notice or explanation. The client reserves the right to cancel their payment subscription at any time, without prior notice or explanation.